



Roofing, Siding, Windows, Doors, Gutters, Repairs SDVOSB*Licensed*Bonded*Insured
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WINDOW AND/OR DOOR REPLACEMENT- Considerations and Expectations

In preparation for exterior repairs/replacements, here are some items and preventative measures that residents should be aware of. These notes will help prepare you for what to expect during your exterior repairs.

- 1. Lawn Care** – Please make sure grass is cut and animal waste is collected prior to your replacement. This will ensure the C2 team does not miss any nails, small debris, during the magnet sweep and clean up at the completion of the window/door replacement.
- 2. Pets** - Please consider any noise and access impact on your animals during construction. We ask that animals are secured inside and remain out of the working area during construction. It is also requested that yards be swept for animal waste prior to the start of construction.
- 3. Estimated Time of Arrival for Repairs** – Unless the job is scheduled as a 1st stop (8-10am start time), we are unable to give an exact time the repairs will take place due to unforeseen issues that may arise. Often, our crews encounter additional work beyond original scope once they start a project. Please understand there are variables that can come into play once we begin a job, such as weather, unforeseen rotted wood, changes to orders. Please give our office a call and we would be more than happy to give you an approximate time of day for the scheduled repairs. No hard time will be given due to changes in scope of work. Our goal is to complete the work on the date we schedule with you.
- 4. Interior Temperature of the Home** – Depending on the time of year of your door and/or window replacement, please note that because of the removal of the window/door, and until the replacement is completed, the interior of your home will either be cold or hot. Plan accordingly. We recommend you adjust your heat or air conditioning to a temperature that won't cause it to run continuously during construction.
- 5. Noise!** – There will be various levels of noise through the duration of your project. If you, other family members, or even pets have a sensitivity to loud noises, we recommend spending some time away from your house while the job is in progress. You may also want to warn the neighbors of the impending temporary increase in noise and traffic. This is especially important in townhome communities.
- 6. Protecting Unsecured Interior Items** – Vibrations from construction work may cause items to fall or slide off shelves and walls (ex. mirrors, pictures, figurines, or plates). We recommend that any valuable items be removed prior start date. You may want to perform a more thorough walk through before any window/door replacement activity commences.



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7. Protecting Unsecured Exterior Items - As the crews are working around the house, some ladder access and tarps may be necessary to place. We recommend any exterior fixtures/furniture be evaluated and moved back approximately. 10 feet from the home prior to construction. This includes grills, outdoor furniture, bird feeders, bird baths, yard decorations such as wind chimes, gnomes, etc. and/or plants, etc.

8. Furniture Removal – Please remove all furniture from the area where the door and/or window(s) will be replaced so as not to risk them getting damaged. We recommend you place them in another room until the installation is complete. C2 Operations is not responsible for the removal or cleaning of these items.

9. Window Treatments – We ask that all curtains, blinds, decorations etc. be removed from the window and surrounding area where the window is being replaced prior to the start of construction. It is up to the homeowner to re-install those items after construction is complete. C2 Operations is not responsible for the removal or cleaning of these items.

10. Attics and Garages – Please remove or review configuration of cars, motorcycles, bicycles, boats, and other storage items at risk of being dirtied or damaged. Debris can fall through spaces in the roof decking. C2 Operations is not responsible for the removal or cleaning of these items.

11. Wood Replacement – Rotted wood is a typical hidden defect related to exterior repairs. We will promptly communicate any changes in price or scope of work due to wood replacement.

12. Construction Zone – Please be aware when entering or existing construction zones, always keeping small children and pets away from the work area.

13. Clean-Up – We will perform daily clean-ups removing equipment and properly disposing of debris. A magnetic roller will be utilized to pick-up metal debris, but please be advised that a few nails, hidden in the grass or shrubbery, may possibly remain.

14. Rain Delays – Inclement weather may force delays in our production schedule. We require an adequate window of clear weather to work safely and efficiently.

15. Satellite Dish Realignment and Wiring - Satellite dish communication requires precise alignment of dish for signal. While C2 Operations can reinstall satellite dishes, dish alignment is excluded from this contract. Please note some dish companies can take up to (2) weeks to schedule for a realign appointment. It is ideal to contact your dish company to schedule realignment immediately following exterior construction. If a satellite dish is scheduled to be deleted, please note a follow up appointment by your cable provider may be necessary. In some homes, poor wiring install practices route live cable feeds through abandoned



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dish coax lines. When the dishes are removed, and disposed of from roof, a break in feed to the house may occur. It is ideal to contact your cable company to schedule assessment to immediately follow exterior construction.

16. Skylights - Prior to skylight work, it is recommended to move or cover the interior area below the skylight with cloth, towels, or sheet. Some debris may jostle loose and fall into the area beneath a skylight when it is being replaced.

17. Security System - Prior to window and/or door replacement work, it is recommended that you disconnect your security system from the window and/or door(s) that are being replaced. You will need to call your security system to help with this, or to guide you through the process.

These items are not complete as there are other considerations that could happen. In our experience, these are the main considerations that occur and we want all customers to be aware.